

# Elevate your property claims-handling process with Matterport 3D

Claims-handling optimization is essential to decreasing costs and operating a profitable business to stay competitive in today's P&C insurance landscape.

## With Matterport 3D you can:

### **Improve accuracy and speed of claims**

Cut down the time to resolve claims and improve the accuracy of payouts significantly. Trade traditional information-gathering strategies such as 2D photographs and manual measurements for efficient alternatives that are faster, and more accurate at a lower cost. Within a couple of hours of scanning, adjusters can view a comprehensive 3D model of the loss from their desks.

### **Adjust remotely**

With Matterport, junior employees can scan the property so that more senior and experienced adjusters can forgo travelling repeatedly to a property to focus on high-value work – adjusting claims.

### **Reduce fraud & abuse**

Regardless if your adjuster, a service provider, or restoration contractor scanned the loss – Matterport 3D models are machine-made and an unbiased source of truth are all, with no possibility for human manipulation. Photos and measurements are time stamped and court admissible, eliminating any possibility of fraud and abuse.

### **Increase operational transparency**

Share a private link to a Matterport 3D model to facilitate collaboration and communication with the wide array of stakeholders involved in a claim.

### **Boost adjusting quality**

Having your most experienced adjusters view, or just review, the claim means quality improves. The ability to navigate the loss remotely with a 3D model, rather than

hundreds of individual photographs, coupled with accurate property dimensions, provides for unmatched quality assurance.

### **Increase customer satisfaction**

Utilizing 3D models in claims handling decreases claims cycle times significantly – which not only benefits the carrier and contractor working on the claim, but means people get back on their feet faster. Additionally, the use of cutting-edge technology to meticulously document damage to a property lets policyholders know that their insurer is doing the maximum to give them a fair settlement.

### **Remote risk engineering**

Save the cost of outsourcing or sending a staff risk engineer to a site. Risk engineers can save considerable time writing inspection reports and recommendations on risk mitigation for commercial and high net-worth properties. With Matterport 3D models risk engineers can revisit and inspect a site repeatedly, taking as much time as needed and easily collaborate with underwriting and agents.

### **Re-Inspection efficiency**

Currently Carriers are unable to adequately focus resources on the volume of claims that require re-inspection.

Matterport 3D models allow quick navigation of loss sites and can increase the efficiency in determining which losses truly require physical re-inspection if any at all!

## Improve catastrophic (CAT) event response

During CAT events when in-house field adjusting teams are stretched thin, access the network of thousands of Matterport Service Providers all across the US and around the world to produce reliable 3D models.

## Train and educate remotely

Matterport's immersive nature provides an extremely cost effective alternative to site visits and other training tools and methods for training and education purposes.

## Matterport. 3D capture for all.

Matterport is the world leader in immersive 3D technology. The Matterport Cloud allows users to easily capture, create, and display 3D models of real-world spaces. These models are delivered in a navigable, photo-realistic format that uses patented computer-vision and artificial-intelligence technologies.

## Compatible cameras

The Matterport Cloud platform supports multiple cameras. Pick one based on your needs:

## How it works

- **Capture:** Scan real-world spaces using a Matterport compatible camera of your own.
- **Create:** With a cloud subscription plan, upload images to the Matterport Cloud to process into a seamless, navigable 3D model stored in the cloud.
- **Display:** Embed Matterport 3D models in your listings, on web sites and mobile apps, or provide active links in customer emails.

**“Matterport’s technology is a highly practical application in the insurance industry, and we are proud to be among the leaders adopting it in multiple capacities”**

**Gary Friess, Property Review Manager,  
EMC Insurance Companies**

### Matterport Pro2

**Professional:** Leverage the full power of the Matterport Cloud platform with the patented Matterport Pro2 camera. With a single scan, get a 3D model and an entire suite of marketing assets.

### 360 Cameras

**Entry-level:** Ready to test the waters? 360 cameras are the most affordable way to start capturing the world around you.

#### User

#### Use

#### Resolution

#### Accuracy

#### Print-ready 4K Photos

#### Floor Plans

#### Xactimate Compatible Sketch files

Best for premium properties and large spaces

134 Megapixels

Pro optics provide accuracy within 1%

Yes

Yes

Yes

Great for small spaces and quick scans

15-23 Megapixels

Entry-level optics provide accuracy within 4-8%

No

No

No