

Solutions for Insurance - Restoration

Gain efficiency and win more jobs with Matterport 3D

If a picture is worth a thousand words then Matterport 3D models are worth a hundred thousand pictures. Documenting damage thoroughly and accurately is key to reducing disputes over the scope of loss and faster claim approvals from insurance carriers. And fast and accurate settlements result in lower costs and happier customers that can get their lives back on track to pre-loss condition more quickly.

With Matterport 3D you can:

Increase top line revenue

Impress property managers, insurance agents, and adjusters with quality 3D documentation. Nothing sells your business better than the gold standard of accuracy in claims.

Automatically generate Xactimate Sketch files

Estimators can forgo hours of tedious tape measuring and paper sketching and eliminate human error capturing field measurements. Replace one of the most time consuming processes of managing a claim – sketching in Xactimate (or other insurance estimating software) – by simply uploading .skx/.esx format floor plans created on the Matterport platform, apply your macros and allow your teams to scope in far less time than traditionally required.

Estimate remotely

Send cost-effective, customer-facing labor to scan the loss. Eliminate the drive time for estimators and get them from 50% efficiency to 100%, writing estimates remotely with quality digital assets.

Speed-up claim approvals

Detailed and thorough loss documentation also results in faster claim approvals from insurance adjusters. Save time by eliminating ad hoc and incomplete photos and manual measuring, avoid repeat site visits due to incomplete information. The faster a claim is settled the more quickly you can move on to another job.

Decrease number of breakage claims

While restoration companies may accidentally damage contents while restoring a loss, sometimes policyholders make false claims regarding the cause of damage. By scanning at the onset of a claim, these false accusations can be easily refuted. Not only does this result in reducing lost revenue, it also raises customer satisfaction by eliminating disputes with policyholders.

Increase transparency and collaboration

Share 3D models with adjusters, insurance carriers and policyholders. Resolve questions and concerns by virtually walking the property together. Giving all the different stakeholders on a claim complete field transparency means that everyone works more accurately, quickly and efficiently.

Improve quality of repairs & customer satisfaction

With 3D models, the field team knows that their work can be reviewed remotely by management which increases the quality of the repair work. Work in process (WIP) meetings become much more effective and accountable with virtual walkthrough of progress holding field staff accountable to on time and under budget. Customers also benefit from the transparency 3d capture provides where everyone is protected.

Matterport. 3D capture for all.

Matterport is the world leader in immersive 3D technology. The Matterport Cloud allows users to easily capture, create, and display 3D models of real-world spaces. These models are delivered in a navigable, photo-realistic format that uses patented computer-vision and artificial-intelligence technologies.

How it works

- Capture: Scan real-world spaces using a Matterport compatible camera of your own.
- Create: With a cloud subscription plan, upload images to the Matterport Cloud to process into a seamless, navigable 3D model stored in the cloud.
- Display: Embed Matterport 3D models in your listings, on web sites and mobile apps, or provide active links in customer emails.

Compatible cameras

The Matterport Cloud platform supports multiple cameras. Pick one based on your needs:

	Matterport Pro2	360 Cameras
User	Professional: Leverage the full power of the Matterport Cloud platform with the patented Matterport Pro2 camera. With a single scan, get a 3D model and an entire suite of marketing assets.	Entry-level: Ready to test the waters? 360 cameras are the most affordable way to start capturing the world around you.
Use	Best for premium properties and large spaces	Great for small spaces and quick scans
Resolution	134 Megapixels	15-23 Megapixels
Accuracy	Pro optics provide accuracy within 1%	Entry-level optics provide accuracy within 4-8%
Print-ready 4K Photos	Yes	No
Floor Plans	Yes	No
Xactimate Compatible Sketch files	Yes	No

"Gone are the days of sifting through and annotating thousands of photos! Matterport represents a quantum leap in terms of forensic photography. Our estimators love walking claims professionals through these immersive 3D models, and there is no quicker or more credible way to establish the scope of the loss"

Mark Whatley, CEO, Emergency Packout